

COUGHLIN

COURIER

JANUARY 2002

EDI spells convenient dental claims

Coughlin & Associates Ltd. can now process dental claims using our new electronic dental interchange (EDI) claims processing service.

With EDI, *your members' or employees' dental claims can be sent directly from their dental office* to our claims department for adjudication. There are no extra forms to complete nor any forms to take home.

Our EDI service uses the secure data networks of CDAnet, the dedicated claims processing network sponsored by the Canadian Dental Association. With CDAnet, your employees/members can be assured that the information contained in their dental claims will be transmitted to Coughlin & Associates Ltd. quickly, safely and confidentially right from their dentist's office.

To take advantage of Coughlin's EDI service, your members/employees just have to tell the dentist that Coughlin & Associates Ltd. is their claims administrator and present him/her with the following security codes:

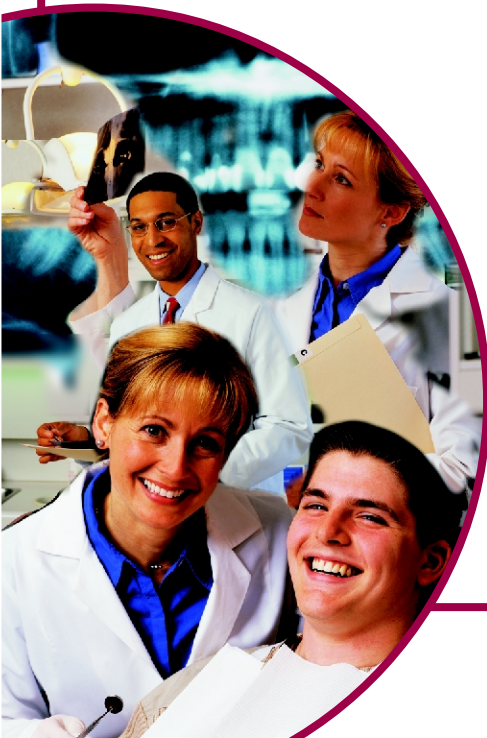
- the Coughlin & Associates Ltd. CDAnet carrier identification number (also known as the BIN number), which is **610105 on the NDC/ACE network**;
- their unique employee identification number (some employers use the Social Insurance Number for this purpose); and
- the policy number of their group benefit plan.

Your human resources department or plan administrator will be able to provide the employee identification and group benefit plan policy numbers.

Not all dental offices are members of CDAnet. So, members/employees are advised to be sure to first ask their dentist or his/her office administrator about CDAnet. **An important note: If members/employees do transmit claims electronically through CDAnet, their reimbursements will be mailed to them within two to four business days.** The Coughlin walk-in claim reimbursement service is not linked to CDAnet.

For more information about our new EDI claims processing service, contact your Coughlin & Associates Ltd. consultant.

Coughlin & Associates Ltd.'s EDI claims processing with CDAnet: Fast. Convenient. Secure.



Coughlin & Associates Ltd.

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